



## 70%

*of patients choose providers that send email or text message reminders for preventative or follow-up care.*

Proactive patient notifications are critical for clinical communication. SpinSci's Patient Notify is an intuitive pre-configured patient communication solution that sends out actionable notifications triggered by the real time events in the EHR.

## 38%

*lower no-show rates among patients who received a text message appointment reminder*

## Value Drivers



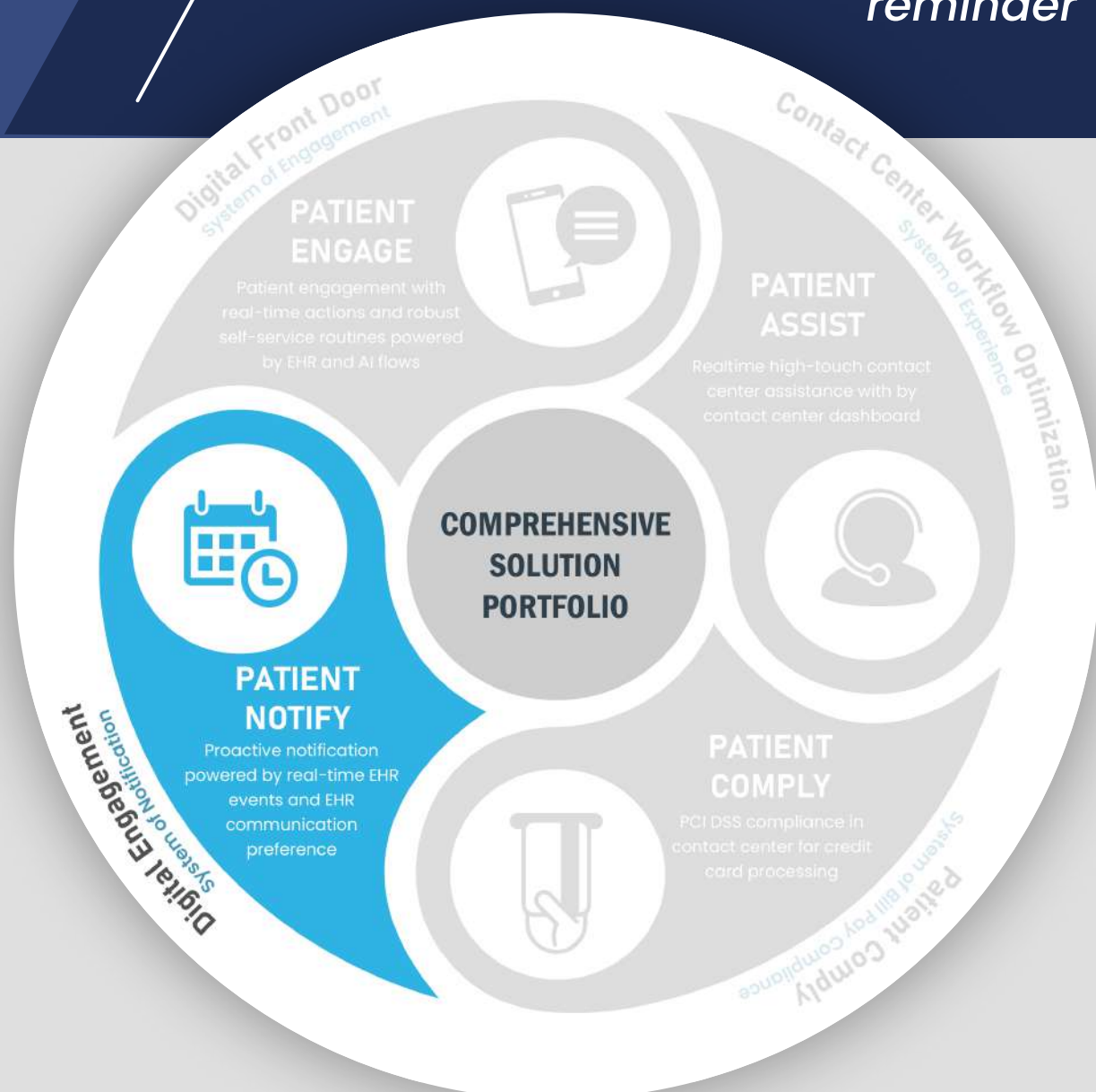
**Real-time notifications on preferred channels**



**Automated appointment and Rx management**



**Decrease patient no-shows and cancellations**







Customer Success

A midwestern health system was seeking a solution to automate appointment reminders for all clinics

↓51%

**Decrease in Patient No-Shows**  
Decrease from 18% to 9% due to increase in response rate and flexible process flow

+22.8%

**Increase in Response Rate**  
Improvement due to implementation of real-time notifications and reminders

**Workflow Efficiency**

**Improved Workflow Efficiency**  
Simplified change management process

Our AI-powered suite of solutions delivers best in class integrations with leading EHR, CRM, and technology platforms for efficient data management and care delivery.

Key Features



Appointment Reminders



Referral Reminders



Orders Reminders



Prescription Reminders



Pre-op/Inter-op/Post-op Notifications



Realtime EHR Updates



Voice, SMS, Email Support



Satisfaction Surveys



Flexible Reports



Command Center for Operations



Configuration/Admin Web Portal



API Interface for workflow Integration



Bill Reminders



Wellness Reminders



Patient Communication Preferences



Contact Center Integration (BYOCC)



972.891.8656

www.spinsci.com

sales@spinsci.com

14850 Quorum Dr #150,  
Dallas, Texas 75254

